

- 13TH SUMOL SUMMER FEST GENERAL REGULATION -

General Entry Conditions

- In order to gain entry to the festival site, tickets valid for more than one day need to be exchanged for an official wristband.
- Wristbands are non-transferable and must be worn for the duration of the festival. They must be tightly fitted by a member of the organisation. It is the responsibility of the wristband bearer to keep it in good condition to be allowed access to the festival site and camping area.
- Tickets and wristbands can't be exchanged or returned once the wristband is fitted.
- Wristbands must be fitted by a member of the organisation and never handed over to the ticket holder.
- The organisation of the festival reserves the right to refuse entry to the festival site and the camping area if fitting of the wristband is not possible for whatever reason.
- Day ticket holders are not required to have their ticket exchanged for a wristband.
- Day ticket holders are not entitled to re-admission. Once the festival site has been exited the day ticket will no longer be valid.
- Items that can be considered dangerous by the organisers or are forbidden by current regulation are not allowed. Anyone carrying such items will be required to leave them at the entrance of the festival site and camping area.
- Anyone intending to gain access to the festival site may be subject to have their personal belongings checked prior to entry.
- The forbidden item list is part of the 13th Sumol Summer Fest General Regulation, which can be found at the bottom of this document. Entry will be refused to anyone intending to carry forbidden items into the site.
- The organisation will not be responsible for safekeeping or compensation for any items that are prohibited from the festival site.
- In the case of festival dates alterations, this ticket will be valid for the definitive dates.
- Once purchased, tickets can only be exchanged or refunded in case of cancellation of the event. The event will be considered cancelled when cancellation of more than half of the planned concerts occurs. In such cases, the organisation will process refunds in the 30 days following the cancellation public announcement or any other period stipulated by law.
- Adverse weather conditions, natural disasters, closure of the Portuguese air space or any other force majeure scenarios outside the organisation's control will not qualify for a refund.
- Programme and line-ups are subject to alteration at short notice. No ticket refunds will be given if the event is interrupted and/or a festival programme or activity is replaced as a result of extraordinary circumstances or unforeseen events outside the organisers' control.
- The organisation can't guarantee the authenticity of any tickets that have not been purchased through official agents. Ticket resale is not permitted. The organisation will not accept responsibility for lost or stolen tickets.
- No pets will be allowed in the festival site, except in accordance with Decree-law No.118/1999, 14 April, establishing the right of entry for the visually impaired accompanied by their guide dog.

Access to the festival site will be denied by the organisers in any of the following circumstances:

- Torn or taped-up tickets or tickets that appear to be fake.
- When a ticket holder displays violent behaviour or publicly incites hate, violence or discrimination because of birth, race, sex, religion, opinion, disability, sexual orientation, gender identity, any other condition or social or personal circumstances. This applies especially when the ticket holder behaves in an aggressive manner or causes disturbances either outside or at the entrance of the festival, when they carry weapons or objects that can be used as weapons, clothing, objects or symbols that incite violence or promote activities contrary to the fundamental rights recognised in the Constitution.
- When a ticket holder shows signs of being inebriated or using, having used or carrying drugs or illegal substances.
- The right of admission doesn't justify refusing entry to a ticket holder because of birth, race, sex, religion, opinion, disability, sexual orientation, gender identity, any other condition or social or personal circumstances.
- The organisation can deny entry or remove from the site any ticket holder who does not follow instructions by festival staff or when it is reasonable to expect a situation of risk or danger to themselves or other festival goers for reasons of apparent or potential intoxication. The ticket holder will be held responsible for their actions or omissions when they cause personal harm or property damage.
- It is expressly forbidden to bring objects that may disturb the welfare of anyone present at the festival.

Underage children

- Children under the age of six are not allowed at the festival.
- Children over six need to purchase a ticket and must be accompanied by a ticket holder who is their parent or guardian and can prove this through the relevant documents.
- The organisers would like to inform that current legislation expressly forbids the sale of alcohol to under 18s.
- Non-compliance of the above requirements will lead to removal from the festival site with no right to a refund of the underage child's ticket value.

Merchandising

Organisers are only responsible for the official festival merchandising. Merchandising from bands and artists performing at the festival are not the responsibility of the organisers and any problems with those items will have to be resolved directly with the merchandising team for each band or artist. No product exchanges or returns will be accepted by the organisation and it is the buyer's responsibility to check the quality of the product before completing the purchase.

Medical Assistance

There is a field hospital at the festival, staffed by a doctor and a team of nurses to help anyone in case of emergency. Organisers can only guarantee medical care within the capability of a field hospital and the medical team assisting. If the doctor on duty deems it necessary for a patient to be taken to the nearest hospital, this will be arranged by the medical team when the patient has no other means of transport. There is, however, no responsibility for the medical team or the festival organisation to bring the patient back to the festival site.

Copyright and Image Rights

- All festival shows and performances are covered by Copyright and Image rights of the artists and their copyright holders. It's therefore not permitted to copy or sell any images or videos without the express authorisation from the festival organisers.
- Personal details will only be shared with the person's consent, having previously been informed of the privacy policy for data protection according to the following clause.
- The ticket holder accepts that they may appear on images by different media whilst inside the festival site, which may be broadcast for informative or promotional purposes at a later stage, and gives their permission for the use of such images by the different media outlets.
- The ticket holder accepts that they may appear on images by different media whilst inside the festival site, which may be broadcast for informative or promotional purposes at a later stage, and gives their permission for the use of such images by the different media outlets.
- Possession of a ticket does not entitle the holder or any third parties to use it for advertising, marketing or promotion purposes (including competitions, gifts and/or draws) associated to the ticket holder or any third parties. Breach of this clause will mean the advertiser and/or unauthorised ticket holder will have to pay a penalty equivalent to one thousand times the price of the ticket(s). This will not affect later claims for damages.
- Image and intellectual property rights reserved. It is forbidden to film, record or reproduce at the festival site, except when authorised by the organisers. The use of both photographic and video cameras is forbidden.
- There are information points at the entrance and inside the festival site, should there be any questions in this regard. There are complaint forms at the disposal of anyone that requires them within the festival site.

Vandalism

Anyone committing acts of vandalism and/or damage to property, whether of the festival or any of the festival's partners will be held responsible by the organisation.

Forbidden Objets at the Festival Site and Camping Area

- THE FOLLOWING ARE NOT ALLOWED AT THE SITE:

Boxes, suitcases, foodstuffs or containers carrying food

Drinks

Bottles, cans and plastic cups or glasses.

Professional photographic and video cameras (with removable lenses) that have not been previously authorised

Explosives or fireworks

Pets (except guide dogs)

Helmets

Weapons or objects that could be used as a weapon

Selfie Sticks or similar objects

Xenophobic speech or incitement to violence

Perfumes and varnish

Torches and lasers

Umbrellas

Skateboards, skates and any extreme sports equipment

NON-COMPLIANCE WITH THESE RULES WILL GIVE THE ORGANISATION THE RIGHT TO REMOVE ANY PERSONS FROM THE EVENT, WITHOUT THE RIGHT TO A REFUND AND WITH IMMEDIATE LOSS OF FESTIVAL WRISTBANDS.

- THE FOLLOWING ARE NOT ALLOWED IN THE CAMPING AREA:

Glass (bottles, food packaging, etc)

Stoves and Camping Gaz style equipment *

Weapons or objects that could be used as a weapon

Pets (except guide dogs)

Explosives or fireworks

***The relevant authorities have often determined that this type of equipment is not allowed into the festival camping area for safety reasons.**

- PRESS AREA -

Contact:

press@musicanocoracao.pt

Accreditation:

Request for press accreditation must be done by the editor before 23rd June inclusive and must include: number of accreditation badges requested, professional registration number, role and name of the media organisation they represent.

No requests will be considered after that date.